

## **Website Policy — <https://mahadish.in/>**

### **1) About this Website**

<https://mahadish.in> is the official website of the Directorate of Industrial Safety & Health, Government of Maharashtra (“DISH”). The website is designed, developed, and maintained by M/s. Kascom Systems (“Kascom”) on behalf of DISH. Unless stated otherwise, DISH is the data controller for personal data processed through this website; Kascom acts as a managed service provider and data processor.

### **2) Scope**

This policy governs use of <https://mahadish.in> and any sub-domains/pages, including online forms, dashboards, document downloads, notifications and integrations (e.g., CIS, Aaple Sarkar, MAITRI, Labour Management system etc.).

### **3) Acceptance of Terms**

By visiting or using this website, you agree to this policy and any additional service-specific terms displayed on relevant pages. If you do not agree, please discontinue use.

### **4) Content Accuracy & Disclaimer**

Information is published for public use and convenience. In case of discrepancy between content on this site and official notifications/Acts/Rules/Government Resolutions, the original official documents shall be the final reference.

Neither DISH nor Kascom shall be liable for any loss or damage arising from use of information or services on this site.

### **5) Ownership & Copyright**

Unless stated otherwise, content (texts, data, graphics, logos, icons, photos, audio/video, downloads) is owned by Government of Maharashtra / DISH.

### **6) Trademarks & Emblems**

Government emblems and logos are protected; unauthorised use is strictly prohibited.

### **7) Hyperlinking Policy**

At many places in this Website, there are links to other Websites/ Portals/Web applications. These links have been placed for the user’s convenience. DISH is not responsible for the contents of the linked destinations and does not necessarily endorse the views expressed in them. Mere presence of the link or its listing on this Website should not be assumed as endorsement of any kind. DISH cannot guarantee that these links will work all the time and DISH has no control over availability of linked destinations.

### **9) Accessibility**

We comply with GIGW and WCAG 2.1 Level AA guidelines and continuously strive to adhere to ensure authentic and reliable accessible content. For accessibility assistance, contact us through email.

## **10) Privacy Policy (What we collect & why)**

### **10.1 Types of data**

- a) **Device/usage data:** IP address, browser type/version, operating system, pages visited, the date and time of the visit and the pages visited.

We make no attempt to link these addresses with the identity of individuals visiting our site unless an attempt to damage the site has been detected

- b) **Form data / account data:**

Forms/data/Statistics, etc.

- c) **Communication data:**

Emails/SMS/notifications and logs related service delivery/examinations.

### **10.2 Purpose & legal basis**

We process data to deliver online services/ Examination and the processing is carried out under applicable Indian laws/rules, including the Information Technology Act, 2000 and rules thereunder, and, where notified/applicable, the Digital Personal Data Protection Act, 2023 (DPDP Act).

### **10.3 Data sharing & disclosure**

We may share data with:

- a) Government departments/authorities as required for service delivery, or public interest;
- b) Service providers (e.g., Kascom for development/operations) under confidentiality and data-processing obligations;

### **10.4 Storage, retention & location**

Data is stored in secure infrastructure within India (or as mandated by Government policy).

Retention follows legal, audit, and records-management requirements.

## **11) Security Practices**

Security controls include firewalls, audit logging, regular backups, and vulnerability assessments as per Government guidelines.

We endeavour to comply with CERT-In directions.

## **12) Prohibited Uses**

You agree not to use this site to: violate applicable laws; infringe IP/privacy rights; perform unauthorised scraping/mining; send spam; misrepresent affiliation; or attempt any activity that compromises integrity, availability, or confidentiality of systems/data.

## **13) Grievance Redressal & Contact**

Website Nodal Officer

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